

QUALITY AND ENVIRONMENT POLICY

Quality Health Safety & Environment Our commitment

It is a fundamental principle of SIVIT to provide users, both internal and external, with competitive products and services that meet contractual specifications regarding quality and environmental aspects.

It follows that the fundamental aspects of quality and environmental protection should be understood as fundamental requirements of the product supplied and the service provided, not as the result of selections or inspections.

All company functions and each operator must therefore be sensitized to defect prevention and continuous improvement, helping Sivit achieve its objectives within the context of a Quality and Environmental Mgt System, which is an integral part of every company process.

The Management has formally defined the activities to be carried out by the individual company functions and areas, taking as a reference the principles of the Mgt Systems of the UNI_EN_ISO 9000 standards and adopting methods and tools such as methodology

PLAN DO CHECK ACT / il RISK BASED THINKING / CLIMATE CHANGE

ISO 9001:2015 - ISO 14001:2015

- Customer Focus
- Leadership and Active Participation of People
- Process Approach
- Evidence-Based Decision-Making
- Relationship Management
- Compliance to all applicable laws, regulations, and environmental obligations.
- Continuous Improvement to minimize environmental impacts

For the company to conduct its business in healthy conditions, it is also necessary to ensure that quality and environmental standards are consistently aligned with the most qualified competitors, by promptly adopting and updating the specific objectives achieved as the context changes, both internally and externally.

Health, Safety, and Environmental Protection

Our focus on protecting customer interests includes strict compliance with technical standards, ensuring worker safety, and safeguarding the environment.

By pursuing these objectives, we not only ensure customer satisfaction but also enhance production efficiencies, reduce water usage, and minimize waste generation, aligning with the company's core mission.

The topic of **climate change** has become an integral part of the obligations associated with corporate management systems: Sivit, in addition to considering external environmental conditions that may impact its objectives, has regulated its activities to manage emissions and consumption from this perspective, identifying indicators and related risks/opportunities.

Dissemination and Engagement: our commitment to Quality and the Environment is communicated across the organization through:

- Distribution and Discussion: sharing key system documents and principles.
- Internal Audits: verifying awareness and implementation of the policies.
- Training: conducting targeted sessions on quality and environmental aspects.
- Customer Satisfaction: regularly verifying overall satisfaction.
- Continuous Review: updating system documents and policies during management review meetings to ensure ongoing relevance.

At SIVIT, by embedding these principles in every aspect of our operations, we ensure the sustainable growth and success of our business.

SIVIT Management